

# Essential Information on A&E Moves in Fife

All A&E Services in Fife are moving to the new wing at Victoria Hospital in Kirkcaldy. The moves will take place in two separate stages:

## A&E Moves: 19 December 2011

At 8am on 19 December 2011, A&E Services at Victoria Hospital will open in the new wing. The old A&E Department at Victoria Hospital will close at that time.

Following the move, A&E Services at Kirkcaldy will continue to operate as they currently do from 8am to 5pm, seven days a week.

## A&E Moves: 19 January 2012

A&E Services based at Queen Margaret Hospital will transfer across to the new wing at Victoria Hospital at 8am on 19 January 2012.

Operational hours for A&E services at the new wing at Victoria Hospital will then change, operating 24 hours a day.

**It is important to remember that A&E services should only be used when people are seriously ill or injured. Thousands of people who attend A&E each year can be treated at their local Minor Injuries Service.**

## Minor Injuries Services - What You Need To Know

Minor Injuries Services are available at Victoria Hospital, Queen Margaret Hospital, Adamson Hospital in Cupar and St Andrews Community Hospital.

**Minor Injuries Service, Victoria Hospital** - The Minor Injuries Service at Victoria will transfer across to the new wing at 8am on 19 December. It will continue to operate 24 hours a day.

**Minor Injuries Service, Queen Margaret Hospital** - The Minor Injuries Service will remain at Queen Margaret, following the transfer of A&E Services from Dunfermline. It will continue to operate 24 hours a day.

**Minor Injuries Services, Adamson Hospital and St Andrews Community Hospital** - A walk-in service operates Mon-Fri 8am to 6pm. Outwith these times and on public holidays call NHS 24 on 08454 242424.

## Minor Injuries Services can provide treatment for a range of less serious injuries including:

- Simple fractures
- Back, shoulder and rib injuries
- Ankle, knee and wrist sprains
- Minor head and neck injuries
- Cuts and grazes which may need dressing and stitching
- Minor burns and scalds
- Infected wounds

Minor injuries can also be assessed and referred to a specialist if required.

## Minor Injuries Services will not treat:

- Illnesses where you feel unwell or are in poor health which a GP would normally treat
- Gynaecological problems
- Pregnancy problems
- Alcohol and drug related problems
- Mental health problems
- Drug overdose
- Severe allergic reaction
- Breathing problems
- Chest pain



# Your Questions Answered

**Q) Will there be any changes to A&E Services or the Minor Injuries Service at Queen Margaret in December?**

A) No, both A&E and the Minor Injuries Service at Queen Margaret will continue to operate 24 hours a day. The transfer of A&E from Queen Margaret will take place in January.

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**Q) What will happen to the Minor Injuries Service at Queen Margaret?**

A) The Minor Injuries Service will remain at Queen Margaret after the move of A&E and will continue to operate 24 hours a day.

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**Q) What should I do if I become unwell - will the service moves affect me?**

A) If you become unwell, you should attend the most appropriate health service, as you normally would. Most of the time you will be able to receive the most appropriate care from your local pharmacy, GP or looking after yourself.

For advice and to access out-of-hours care you should call NHS 24 on 08454 242424.

Patients who have less serious injuries should attend their local Minor Injuries Service.

For serious or life-threatening injuries or illness ONLY call 999.

If you are unsure what to do, call NHS 24 on 08454 242424.

Choosing the most appropriate service ensures that you receive the best treatment in the shortest possible time and also helps NHS services to run more efficiently.

You can find out more information on choosing the best service for your health needs by picking up a copy of NHS Fife's Know Who To Turn To booklet, available from GPs, pharmacies and libraries or visit [www.nhsfife.org/knowwhototurnto](http://www.nhsfife.org/knowwhototurnto)

## Remember!

From 8am on 19 January, 2012, all A&E Services will be based at the new wing at Victoria Hospital, Kirkcaldy, operating 24 hours a day.

Minor Injuries Services will continue to operate 24 hours a day at both the new wing at Victoria Hospital and Queen Margaret Hospital.

For more information visit the NHS Fife website at [www.nhsfife.org](http://www.nhsfife.org)



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